



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

C A No. Applied for  
Complaint No. 219/2022

### In the matter of:

Rohit Bansal .....Complainant

### VERSUS

BSES Yamuna Power Limited .....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmad Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

### Appearance:

1. Mr. Shanty R.S. Gupta, A.R. of the Complainant
2. Mr. Imran Siddiqi, Ms. Ritu Gupta, Ms. Amita Sharma, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

### ORDER

Date of Hearing: 03<sup>rd</sup> January, 2023

Date of Order: 09<sup>th</sup> January, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Mr. Rohit Bansal, against BYPL-GTR.
2. The brief facts of the case giving rise to this grievance are that complainant Mr. Rohit Bansal applied for new electricity connection at premises no. 520/1 & 2, Mahalaxmi Compound, Dilshad Garden, Delhi-95 vide application no. 8005928369 but respondent rejected his application for new connection on the pretext of MCD's NOC or Completion cum Occupancy Certificate is required.

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3. The respondent in reply briefly stated that the complainant applied for fresh electricity connection vide request no. 8005422710 for property no. 520/1 & 2, Mahalaxmi Compound, Dilshad Garden, Delhi-110095 but same was rejected as the applied address was in MCD objection list. It is also their submission that complainant approached before PG Cell, wherein OP submitted that the application stood closed as thirty days had already expired and as such applicant was required to apply afresh.

OP further submitted that complainant applied afresh vide application no. ONGTR2109221337, the said application was also not processed on account of MCD objection list and the complainant was duly intimated. The complainant submitted NOC from the office of MCD in his favour which is only signed by Office Incharge, without name and stamp, the same could not be taken into consideration. OP further submitted that they wrote mail to MCD for verification but the reply of the same is still awaited from MCD.

4. Representative of the complainant argued that they have submitted the clarification regarding booking status in respect of property no. 520/1 & 2, Mahalaxmi Compound, Dilshad Garden, Delhi and MCD vide their letter no. EE(B)-1/SH-N/2020/D-11 dated 18.09.2020 clearly stated that property bearing no. 520/1 & 2, Mahalaxmi Compound, Dilshad Garden, Delhi in the name of Sh. Rohit Bansal is not booked under unauthorized construction.

5. On the other side, LR of OP submitted that they wrote mail to MCD for verification but the reply of the same is still awaited from MCD.

6. Heard both the parties and perused the record. From the perusal of evidence placed on record pleadings and after hearing both the parties it is transpired that the addresses mentioned in EDMC letter no. EDMC/EE(B)-7/SH-N/2018/D-51 dated 08.02.2018 at sl. no. 293 and 294 as Plot no. 520/11, Ganpati Compound, Dilshad Garden and 520, Mahalaxmi Rolling Mill, Delhi respectively which nowhere matches with the address of the complainant i.e. 520/1 & 2, Mahalaxmi Compound, Dilshad Garden, Delhi. Therefore, OP fails to provide concrete evidence that the premises of the complainant is booked by MCD.

7. In view of the above, we are of considered opinion that OP cannot restrain the new connection to the complainant.

ORDER

The complaint is allowed. OP is directed to release the new connection to the complainant as per above stated directions and completion of all the necessary commercial formalities as per DERC Guidelines.

The OP is also directed to file compliance report to this office within 21 days from the issue of this order.

Accordingly, the case is disposed off.

No order as to the cost. Both the parties should be informed accordingly.  
Proceedings closed.

(NISHAT A. ALVI) (P.K. AGRAWAL) (S.R. KHAN)  
MEMBER (CRM) MEMBER (LEGAL) MEMBER (TECH.)

(P.K. SINGH)  
CHAIRMAN